

## **HOW TO KEEP YOUR COIR, SISAL, JUTE OR WOOL CARPET LOOKING LIKE NEW LONGER**

**A suggested cleaning guide for Coir, Sisal, Jute & Wool carpets.**

### **Regular Maintenance:**

Vacuum cleaning is the most important of all cleaning procedures, and is essential to the long life of a natural fibre carpet. Because of the toughness of the fibre and the tight weave of our products, the majority of soiling can be removed with regular vacuuming using a machine with a brush/beater combination. Scuff or mud marks, once dry, can be removed by gentle brushing and vacuuming of the affected areas.

**Solids and semi solids:** All excess material should be gently scraped off with a spatula, knife or spoon and then proceed with the following steps where required.

**Liquids: Step 1** Soak up all excess liquids as soon as possible. This can be done using white paper towels or tissues, however a sponge or blotting paper may be used as an alternative. Soak up as much free liquid as possible, discarding the paper towel / tissue or where a sponge is used, rinsing it out regularly in clean water between applications. Don't scrub the fabrics as this only damages the fibres unnecessarily and will not improve the cleaning process. Sometimes it may be more advantageous to leave some paper towels over the spill area with moderate weight (e.g. books) on top to assist in soaking up liquid that has settled into the lower areas of the fabrics.

**Step: 2** Having removed all excess liquid, any remaining moisture can be left to dry out. If the spill contains materials that may leave a colour mark (e.g. tea, coffee, cordial etc.) add small amounts of clean warm water to the spill area, and repeat the cleaning procedure as detailed in step 1. A small amount of household detergent mixed with the warm water may also assist the operation. USE MINIMAL AMOUNTS OF WATER AND OR DETERGENT ONLY.

**Step: 3** In the case of a stubborn stain, the use of **HOST** dry cleaning powder is highly recommended, this being available in a handy DIY cleaning pack from our stores. You could also use a reputable brand of Stain / Spot remover to assist you in cleaning the stain to a satisfactory level. Some of the removers contain a Bleaching agent, which could discolour the fabrics, so it is advisable to read the instructions and contents before use.

**Note:** In case of a very large soiled area or for professional cleaning, we suggest you contact a specialist **Carpet Dry Cleaner** (steam/wet extraction cleaning is not recommended for our natural fibre carpets) in your area:

**Host Cleaning Service - Most Areas Nationwide Ph: 1300 130 390 or A.C.T. Ph: 03 9866 8151**

***THESE METHODS ARE FURTHER ASSISTED BY APPLYING STAINPROTECTION BEFORE INSTALLATION (THIS INCLUDES A WRITTEN GUARANTEE.)***

**CAUTION:** In order to promote a quick clean up, some people have been known to experiment with a range of chemicals such as Methylated Spirits, Mineral Turpentine, Nail Polish Remover, Hydrogen Peroxide Solution and Dry Cleaning Fluids. Great caution should be exercised both from personal safety point of view and with respect to the carpet. If you are considering using these materials, always test a small patch of the carpet first for possible discolouring or colour changes.